



Carnewater Practice Patient Group
Minutes of the last meeting
on 12th November 2013
at ASDA Community/Training Room Bodmin

Present

Maggi Woods *Chair*
Judith Campbell *Practice Liaison/Secretary* Viv Legg *Asst to Treasurer*
Louis Riley Fiona James
Emma Langstaff *GP Representative* Andrew Green
Tony Hall
Apologies Kevin Marshall Carol Miller Brenda Keen Rita Wilson Diana Gerry

Minutes of the last Meeting

Agreed, read but not signed (error on Maggi's part) - Remedy at next meeting. Apologies from Maggi for incorrectly "staffing" the last agenda etc. **MW**

Matters Arising

Maggi informed the group that she had received a formal resignation from our Editor Rachel Wilson

Action Points

Secretaries Report

1. The constitution had been sent out
2. As Brenda and Rita were not present it was not known if the OT contact details had been passed to

Brenda. **RW/B**

K

Practice Liaison

1. Sally had reimbursed the group for the £70 contribution to NAPP. Thanks sent to Sally.
2. Sally had sent a £180 contribution from the Practice for the groups funds. Thanks sent to the Practice via Sally.
3. Sally unable to find space for noticeboards in the Bodmin & Lewannick waiting areas.

Foodbank Vouchers

Item to be removed from the Agenda as we have taken this as far as we can. Return to in the future should the need arise.

Child In Need Event 15th November at Bodmin Surgery

Event to be held in the entrance to the Practice by CPPG members in conjunction with the Practice, organised by

Ginny Webb. Dr Langstaff stated that although staff were working etc, they would support the event when able.

A Cake sale, tombola and Raffle is planned for the daytime.

Lions Fair 23rd November 2013

Brenda has paid for a table at the fair & will present the receipt for reimbursement of £10. Gift donations were

asked for and would be gratefully received by 22nd. Viv will ask her daughter to attend and do "Tattooing" and

her costs would be covered by Viv's £10 donation with all proceeds on the day swelling the fundraising efforts

(and attracting customers !)

Report from the Working Group

The survey period had been extended to the end of November pending Rita's return from France and a meeting to discuss the completed returns.

Any Other Business

Christmas Tree at St Petroc's

Brenda to be asked to contact Di to see if she is able to organise the Christmas Tree again this year. Group to manage if she cannot.

Medications Problems

On behalf of Rita, Judith informed the group of a problem that had arisen at Lewannick for Michael Wilson's (hubby) medication while they were present handing out the questionnaires. The prescription was awaiting transfer to Lewannick from Bodmin which presented a problem for the Wilson's as they were leaving for France that day. In order to make sure all his medication was correct, Mr Wilson had to do a 40 mile round trip to the Bodmin surgery, taking up time and resources to collect his medication. Dr Langstaff suggested that the matter be brought to the attention of the Complaints Manager for resolution **RW** and action.

Dr Langstaff thanked the Group for their support on the "drop-in flu", serving refreshments and chatting to patients

while waiting their jabs at the Bodmin surgery. The Practice was trying new ways of managing these clinics and the take-up had been encouraging. Letters have now been sent out to eligible patients who did not "drop-in", inviting them to make an appointment.

Kernow Clinical Commissioning Group meeting 26th November

Sally had forwarded email to Maggi about this meeting and Maggi had suggested the group should attend with a strong presence, especially as Dr David Farrar was to chair or be on the panel to discuss Health Care in North Cornwall with agencies from that area. A draft strategy had also been received and would be sent to the group members interested hardcopy when possible. Email to those interested in time for Tuesday's meeting in Wadebridge, venue to be decided 9am to 12.30; petrol reimbursed. Maggi to take Andrew & Judith and to let Rita know on her return. **MW**

Dementia Support Group

Dr Langstaff and Judith gave an overview on behalf of Brenda about the NHS-led Bodmin Carers Support Group.

Brenda & Judith are both volunteers from the CPPG and the Bodmin group is actively looking for more volunteers from the local community in the future.

New Prescription Ordering System 2014

Tony raised concerns over the notice by the Practice about the new system (being introduced without consultation) for those housebound and internet-free patients who also needed support. Dr Langstaff pointed out there were 6 options for renewing/ordering your prescriptions - online; post; drop-in; discussion with your Doctor for automatic renewals; outside pharmacy ; via visiting District Nurse or other healthcare professional.

The Practice found that the telephone ordering of prescriptions had been abused and this was the reason for the change. Maggi said that there was concern and that the group would be monitoring the situation closely. The questionnaire at Lewannick specifically asked how the prescriptions were ordered and collected and this would be a useful monitoring agent, having run for two months prior to the change.

New Time & Venue

Brenda had spoken to the ADSA community champion, Jade Eustace, who depending on times and dates, could see no reason why we could not use the Training Room during the weekday provided we let her know the times etc in advance. She could then confirm this to us.

DATE OF NEXT MEETINGS 2014

The new day will be Thursday, time from 1.30 to 3.30 sharp and 4pm at the AGM. Dates for the meetings in 2014 were therefore set, removing the "double-booked or prebooked" excuse for absence.

Notes for your diary -

9th January 2014

6th March

8th May - this is the AGM and will overrun ending about 4pm.

10th July

11th September

6th November.

2015 meeting to be decided at 6th November if no changes in the meantime. We can now book speakers for a 20 minute slot in the afternoon.