

Help! please...

We are still looking for someone to "print" (type up) the newsletter bi-monthly. As you can see it is in a simple leaflet format and articles are submitted by a specified date, by e-mail or handwritten and delivered to the door. Basic computer skills and some free time are all that is required. The actual printing is arranged by the surgery including delivery of the newsletter to Lewannick surgery.

Who's who in your Patients Group

Chairperson	Maggi Woods	maggi_woods@yahoo.com
Secretary	Brenda Keen	01208 77586
Practice Liason	Judith Campbell	01208 74371

Contact us

Telephone Brenda Keen, Secretary on 01208 77586

or write to:- Patients' Group
Carnewater Practice
Dennison Road
BODMIN
PL31 2LB

Other useful information

Carnewater Practice 01208 269988
www.carnewaterpractice.co.uk

NHS Direct 0845 4647
www.nhsdirect.nhs.uk

CARNEWATER PRACTICE PATIENTS' GROUP



NEWSLETTER No 6
August 2013

What's on our agenda?

We are planning to have discussions with the Practice Manager in the near future to include the following:-

- Seats in the waiting room are too low for some patients. Higher chairs with signage asking for the seat to be made available for an elderly or disabled person.
- The disabled toilet requires a folding bar for patients to hold onto as well as a the grab bar already in place.
- The disabled parking bay in the car park has a step down from the surgery. Could this be painted as it was observed by a member of the CPPG that an elderly man was seen almost falling off it?

There are no meetings in August so have a good summer and look out for the next newsletter in October. The next meeting will be held at the Asda training room on 10th September at 7pm.

Did you know...?

The CPPG was formed a few years ago by patients who felt that visits to the doctors could be made a more pleasant experience. Since its inception the group has to date achieved the following:-

- The purchase of a TV for the waiting room.
- Up to date magazines in the waiting room.
- Bi-monthly publication of a newsletter.
- A safe parking area in the lay-by outside the surgery for disabled patients and their carers with help from Pat Rogerson (local councillor)
- Helping out at the surgery when required including helping patients fill out the annual patient survey, distributing them to others.
- Helping with teas and coffee at the annual flu clinics.
- Formation of a patients' group at the branch surgery at Lewannick.

As with all support groups of this type we are always ready to welcome new members with new ideas. If you are a patient at our practice and you feel you could make a valuable contribution please feel free to contact us and put your thoughts in actions!

Please contact the Secretary, Brenda Keen, on 01208 77586.

Do you live near Lewannick? - Help us to help you

The Carnewater Practice Patients Group liaises between local communities and Carnewater Practice management. We value our local doctor's practices and are looking at a number of ways to maintain and improve practice related services.

One of these is transport. Rural communities like ours have problems with access to medical services due to isolation and lack of public transport. We are particularly mindful of those with no transport, who are cut off, elderly or incapacitated. We are pleased to be working with The Little Red Bus to solve some of these problems. With the right organisation we can help you and your family get to doctor's appointments, collect prescriptions and even travel to hospital. We need your input to help us highlight exactly where our efforts are most needed.

Please help us by spending just a few minutes to answer the questionnaire which will accompany the Lewannick newsletter and parish magazine and return it as soon as possible. We don't ask for any personal information and no individuals can be identified. The results will be published in the new year.

The completed questionnaire can be handed in at Altarnun Village Shop, Lewannick Village Shop, South Petherwin Button Shop/Post Office, Trevadlock Hall Park, The Racehorse Inn North Hill and The Eliot Arms at Tregadillet. Questionnaires can also be returned to Lewannick surgery and if passing, Bodmin Surgery.

Thank you

The Little Red Bus / Launceston Community Transport Partnership and Carnewater Practice Patients Group